

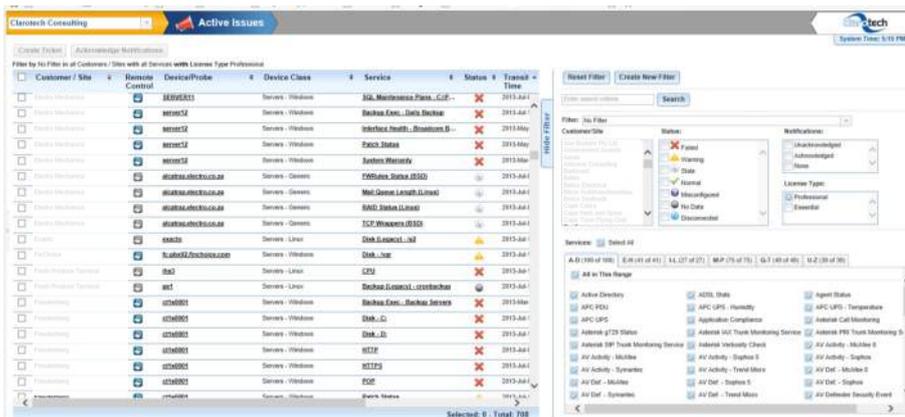
N-central Software as a Service

Remote network and systems management toolkit

N-central is the ultimate full-featured remote network and systems management (NSM) toolset, allowing IT departments to achieve immediate IT efficiencies and gain centralized control of their network through a "single pane of glass".



As an IT Administrator, you know your network better than anybody. Your job is stressful, hectic and challenging. Although you are successfully managing day-to-day IT operations, there are always fires to fight that distract you from important, higher-valued projects. At the end of the day, you may think "there must be a better way to manage all this."



Our Software-as-a-Service (SaaS) model gives a boost to the management of your IT department. We provide you with full administrative access to our state-of-the-art network monitoring solution, giving you a "window" into your network's performance.

We help your IT department increase overall efficiency and maintain a stable and reliable network environment. The comprehensive reporting capabilities allow you to rationalize IT spending and optimize your strategic IT planning.

Contact Us

Tel (021) 689-5330
Email info@clarotech.co.za

IT Management challenges

- **Capacity planning**
Do you sometimes feel there is not enough time in the day? Too many ups and downs in support effort with holidays, illness and turnover?
- **Missing specialized skills or certifications**
Are you lacking internal skills for security, database design, applications, networking or wireless?
- **Unpredictable costly downtime**
Is your corporate productivity impacted by system failures and interruptions?

Key benefits

- *Control your entire IT infrastructure from a single console.*
- *Get access to the information you need to make your IT department more strategic and proactive.*
- *Dramatically improve the productivity of your IT technicians, enabling them to manage 500+ devices each.*
- *Gain fingertip access to network capacity and performance reports that demonstrate IT value.*
- *Replace many single-use IT tools with one cohesive platform.*

N-central features

N-central is a complete, integrated tool-set to automate your services and deliver them remotely across multiple locations from a central console. It provides the full range of capabilities that IT departments require, from 24x7 remote monitoring, management and control to endpoint security, reporting, patch management and asset and license management.

Architecture

The N-central Architecture is designed to provide simple and scalable remote management of one or many remote or local networks. N-central's architecture has been refined over several generations to offer secure, scalable and effective management of your network infrastructure at the lowest possible costs (overhead) to you.

Monitoring

N-central monitors the network availability and overall performance of desktops, laptops, servers and printers as well as network devices such as firewalls, routers and switches. It offers the flexibility to use either software agents or probes to gather data and build an inventory of devices on the network.

Management

A comprehensive set of remote management and automation tools provides the core functionality that IT departments require to manage end-users effectively

and deliver more than 90% of services, all done from a central console. Capabilities include patch management, asset and license management, script execution and software distribution, self-healing and attended and unattended remote control.

Remote Control

Securely connect to and remotely control any managed device as well as unmanaged Windows devices, regardless of the user's location. N-central provides eight remote control types. Windows devices can be managed using RDP, DirectConnect, Terminal Services, or Remote Support Manager™, N-central's proprietary remote management tool. Mac, Linux and other network devices can be remotely controlled using industry standard technologies such as VNC, SSH, Telnet and Web Page.

Self-Healing

N-central can automatically resolve issues on remote devices, so that technicians don't have to. Administrators can pre-configure responses to specific types of failures. When a specified failure is detected by N-central, the system will automatically execute a service restart or script that has been configured by the administrator to remediate the issue.

Patch Management

N-central distributes patches for Windows and Third-party applications. With

the integrated solution, you get the best of both worlds; a centralized, web-based patch monitoring, distribution and reporting system with the ability to manage patches across multiple end-users in multiple locations.

Automation

Powerful Automation Objects and Policies allow you to schedule and execute simple and advanced IT tasks. N-central supports operating system, application, hyper-visor and cloud platform automation.

Software Distribution

Automatically distribute software to Windows devices under management; instantly or at a scheduled time. Since this functionality leverages agents as well as probes, software distribution can be conducted on devices both inside and outside the network.

Reporting

Ease troubleshooting by gaining insight into your IT infrastructure. Tactical operations are supported through utilisation, capacity and event reporting. Report Manager™, N-central's optional high-performance reporting system, generates reports that enable IT departments to demonstrate the performance of network infrastructure under their management and the value of the services they deliver.

| Pricing (per device per month excluding VAT) | Server | Network | Desktop | Essential |
|--|--------------|-------------|-------------|-------------|
| Monitoring interval | 5 min. | 5 min. | 5 min. | 4 hrs. |
| Performance monitoring and availability | ✓ | ✓ | ✓ | limited |
| Application compliance and Warranty management | ✓ | | ✓ | ✓ |
| Patch management (Microsoft and 3 rd party) | ✓ | | ✓ | |
| Self-healing and scheduled maintenance | ✓ | | ✓ | |
| Remote script execution and software deployment | ✓ | | ✓ | |
| Remote control | ✓ | ✓ | ✓ | ✓ |
| Advanced reporting | ✓ | ✓ | ✓ | ✓ |
| Price | R 175 | R 80 | R 60 | R 20 |
| Mobile device management | R 25 | | | |